

NACEL Quality Improvement

Supporting healthcare providers to improve care at the end of life

National Audit of Care at the End of Life (NACEL) • www.nacel.nhs.uk/qi-about



QUALITY IMPROVEMENT SUPPORT

How NACEL supports Quality Improvement



FOUNDATION

Key frameworks & anchor documents

The Driver Diagram underpins everything NACEL does to support QI – anchoring the audit questions, the Key Indicators and the Data and Improvement Tool.



Scan for documents

● Driver Diagram

The foundation document: Ten primary drivers of quality end-of-life care, used to target and structure all local improvement work.

● Key Indicators

Each year the audit selects ten Key Indicators as the most important data items to support improvement. These are the starting point for local quality improvement work.

● Healthcare QI Plan (HIP)

Sets five national QI goals, each aligned to the 10 primary drivers in the Driver Diagram and the National Recommendations giving local and national QI a shared focus.

● State of the Nations Report

The report sets out national recommendations and key findings, summarising the current annual position on care at the end of life in hospitals. Supporting documents are also available.



Scan for reports



DATA



Scan for DIT guidance

Data and Improvement Tool (DIT)

Benchmarked data that you can explore via charts, dashboards and tables aligned with the Driver Diagram - helping you interrogate local data.



DATA



Scan for tool

Patient and Carer Tool

Five metrics reported annually to the public to support transparency in care at the end of life. Data available at hospital/site level, regional, national and sample level.



LEARNING



Scan for QI hub

QI webinars

Three webinars a year, responsive to themes in the data and aligned with the 10 key indicators, with an expert guest speaker and a certificate for attending. All previous webinars can be watched online.



NETWORK



Scan to join

QI Community of Practice

A discussion forum for anyone interested in care at the end of life in hospitals – sharing good practice, networking and discussion, alongside the QI webinars.



CASE STUDIES

Good Practice Compendium

Real-world case studies of innovation and improvement shared by hospitals through NACEL (68 examples added in 2024, a further 69 in 2025). Searchable by submission type, theme or primary driver to spread learning and inspire local change.



Scan to explore



IMPACT

Impact Compendium

Shows the outcomes and influence of NACEL across the healthcare system, including local examples of impact on end-of-life care and the Impact Report 2025 and QI in Focus report, to encourage shared learning and networking.



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Who can get involved, and when?

Anyone who works at a hospital that partakes in NACEL, with a professional interest in care at the end of life in hospitals, or with an interest in QI can get involved, particularly frontline clinicians at any level. Local QI can start at any time. NACEL refines its QI focus after the first data release each spring.



Scan for NACEL website